

BOOKING CONDITIONS - PLEASE READ CAREFULLY

Tour Operator:

Great Trains of Europe Tours (ABN 75 325 010 987) is a Licensed Travel Agent (Licence # 3217475) providing the consumer protection of the Travel Compensation Fund. We are members of Concorde Independent Agents' Network.

Costs:

All costs in this brochure are expressed in Australian or US dollars and are based on land transport and accommodation costs, and US and Australian dollar exchange rates with the British pound sterling effective at April 21st, 2009. Exchange rate fluctuations of more than 2.5%, or increases in the price of any service provided, beyond the control of Great Trains of Europe Tours, may be passed on to travellers, right up to the date of departure.

A **deposit** of \$1,000 per person will guarantee you a place on the UK Quilts on Show Tour (unless already filled, in which case you will be advised of your place on the waiting list. With a maximum tour size of 30 travellers, the tour is expected to fill early).

Full **final payment** is due 90 days before commencement of the tour. Advertised costs apply to payment by personal cheque (Australian tour members only) or by bank transfer. Great Trains of Europe Tours currently does not accept payment by credit card.

Cancellation Policy:

Cancellation at any time after the deposit is paid will result in the forfeiture of the deposit. Any booking cancelled between 90 days and 45 days before departure will incur a 50% cancellation charge on land content and up to 100% on airfares, depending on the airfare used. Bookings cancelled within 45 days of departure will incur a 100% cancellation charge. Travel insurance will cover cancellation because of illness, death in the family etc. Travel insurance must therefore be considered mandatory.

Travel Insurance:

A condition of joining a GreatTrains of Europe tour is that you either purchase travel insurance through Great Trains of Europe Tours or provide documentary evidence that you have a sufficient level of travel insurance purchased elsewhere.

Baggage allowance:

A baggage allowance of 20kgs per person applies to all tour members.

British Rail Travel:

The standard of rail travel in Britain ranges from small and basic local trains to luxury High Speed trains. On rare occasions rail companies may change timetables, classes of travel available or rolling stock within the period of validity of a travel brochure. Descriptions of trains and routes provided in this brochure are accurate at the time of printing and provided in good faith. It is not possible to request rail seating either facing or with back to the direction of travel.

Coaches:

When itineraries take us away from rail routes and coaches must be used, a seating rotation system applies.

Hotels:

British hotels are quite different from Australian hotels. Rooms are often smaller, even in 4 and 5 star hotels (particularly in central London). Single rooms, particularly, can be very small. Should a traveller who has requested a single room wish to have a quote for the cost of single occupancy of a double room, please ask us at the time of booking. Tea and coffee making facilities are rare in British hotels and in-room security safes are not as common as in Australian hotels.

Travellers sharing a room on a twin share basis will be asked their preferences re a double bed or twin beds, but no absolute guarantee can be given that your request will be met in every hotel. Hotel star ratings, where provided, are those of the United Kingdom. These ratings, from 1 to 5 stars, do not coincide directly with Australian hotel star ratings.

Other Important Advice:

The tour will proceed if a minimum of 20 travellers have paid deposits by 90 days before scheduled departure. In the highly unlikely (unprecedented) event that there are insufficient travellers for a tour, you will be given a choice of (i) a full refund of all monies paid, or (ii) a modified cost structure for a smaller group.

The tour is sold as a package and there can be no refund for any element of the tour (eg. a particular meal or sightseeing excursion) not utilized by the traveller by her / his own choice.

Tour costs have built into them the costs associated with researching tours, communicating with overseas suppliers, brochure preparation and marketing. Great Trains of Europe Tours does not claim or imply that some of the inclusions in our tours may or may not be available at a lower price direct from the overseas supplier. Travellers are reminded, however, that purchases made direct with overseas suppliers are generally not covered by Australian Travel Agents licensing protections or the Australian Travel Compensation Fund.

Great Trains of Europe Tours does not accept responsibility for any injury, damage, loss, delay, change of schedule or other events which are beyond our direct control such as, but not limited to war, terrorism, civil disturbance, industrial action, acts of government or of God, or mechanical failure such as aircraft, trains or coaches. In any such (highly unlikely) event, travellers on the Great Trains of Europe tours have the reassurance of knowing that they are under the personal care of the Tour Leader who is the owner and manager of the tour company.

Contract:

The contract between the traveller and Great Trains of Europe Tours, entered into by your signing the Booking form, shall be construed in accordance with the laws of the State of Queensland.